

IN THE CLAIMS:

Please cancel claims 1 and 7-18, amend claims 2-6 and add new claims 19-23 as shown in the complete set of claims below:

1. CANCELED

2. (AMENDED) The method according to claim 19 [1], wherein the network is the Internet.

3. (AMENDED) The method according to claim 19 [1], wherein the modified configuration information is provided over the network.

4. (AMENDED) The method according to claim 19 [1], wherein the step of informing a remote servicing agent comprises sending a request to service [is received] over the network.

5. (AMENDED) The method according to claim 19 [1], wherein the device is a scanning terminal.

6. (AMENDED) The method according to claim 5 [2], wherein the device is an integrated scanning terminal.

7-18. CANCELLED

--19. (NEW) A method for servicing a wireless dataform reading device comprising the steps of:

providing a diagnostic program in the device which provides remote access to configuration information for the device;

informing a remote servicing agent of a condition where the device is not properly decoding a dataform;

providing the remote servicing agent access to the configuration information using a communications protocol over a network;

receiving from the remote servicing agent modified configuration information to thereby configure the device to properly decode the dataform. —

--20. (New) The method of claim 19, wherein the dataform is a printed bar code.--

--21. (New) The method of claim 19, wherein the device comprises a laser scanner.—

--22. (New) The method of claim 19, wherein the device comprises an RFID reader.—

--23. (New) The method of claim 19, wherein the device comprises an OCR reader.—